

SOLUTION 03 · TRADE FACILITATION

CUPIA Single Window

One Window for Every Regulatory Agency.

A unified national platform where customs, FDA, quarantine, agriculture, standards, and every other regulatory agency handle their permits, certificates, and approvals in one place. Traders submit documents once ? the platform routes them to every relevant agency and consolidates approvals back into a single decision. 24/7 paperless. Inter-agency by design.

BUILT FOR REGULATORY AGENCIES

5+

Nations Deployed

Ethiopia, Algeria, Ghana,
Tanzania, Uzbekistan

24/7

Paperless Service

Always-on submission and
inter-agency routing

0

Lock-In

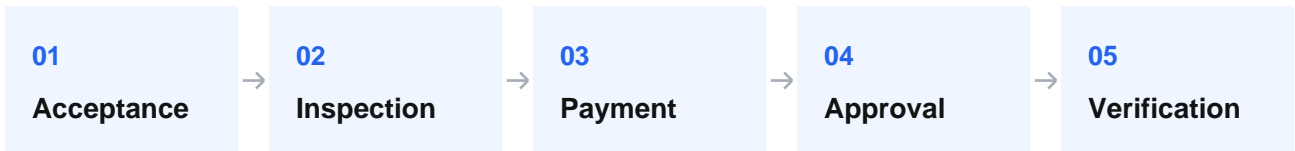
Full source code transfer.
Operate independently.

AGENCIES CONNECTED TO THE WINDOW

HOW ONE SUBMISSION FLOWS

Five Stages. Every Agency.

A trader submits once. The platform orchestrates each agency's review in parallel or sequence ? and consolidates the final decision.



SIX CORE CAPABILITIES

What Each Agency Gets.

- **Dynamic Forms**
Each agency reshapes its own forms and fields ? visually, no coding.
- **OGA Network**
Unified data layer across all connected government agencies.
- **Risk Management**
Selectivity engine routes high-risk consignments to inspection.
- **Workflow Engine**
Each agency designs its own routing, approval, and inspection logic.
- **ePayment**
Single payment for duties, fees, and permits across agencies.
- **Reporting & Stats**
Real-time dashboards and statistical reports per agency.

SUPPORT CARE SERVICE

Technical Support + Continuous Upgrades

Affordable technical support paired with free product upgrades. Recent additions: Duty-Free Shop module (2024), full UI/UX renewal (2025), AI-based classification (2026).

Bring CUPIA Single Window to Your Nation.